

CONNECTED
FOR WARMTH



Your opportunity to get a fully funded, low carbon central heating system worth over £12,000.

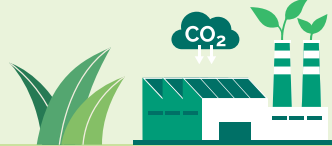




A brand-new low-carbon heating system for your home

Connected for Warmth is an award-winning programme, managed by AgilityEco in partnership with Affordable Warmth Solutions, offering fully-funded Air Source Heat Pumps systems to households that need a helping hand. If you don't currently have a central heating system, and if your circumstances make you eligible, we may be able to fit an air source heat pump to your property, along with a new water cylinder, radiators and all the

necessary pipework, valves and heating controls. This will keep your whole house warm throughout the year and could help you lower your energy use. **You'll also lower your carbon footprint and do your bit to reduce the UK's carbon emissions.**



THIS OFFER IS FREE FOR BOTH PROPERTY OWNERS AND LANDLORDS.

The funding for Connected for Warmth comes from the Warm Homes Fund – a £150 million fund established by National Grid and administered by Affordable Warmth Solutions.

To find out more please visit: www.connectedforwarmth.org.uk or complete the enclosed form and return using the Freepost envelope provided. Alternatively, please call us on **0121 592 0162**.



Is an Air Source Heat Pump suitable for my home?

Heat pumps operate by using a small amount of electricity to draw in energy from the air outside into your house. For each unit of electricity used, over 3 units of heat are delivered into your heating and hot water system. This is far more efficient than electric panel heaters or old storage heaters – all of which produce less than one unit of heat for each unit of fuel consumed.

This means that a unit of heat produced by your new heat pump will use over 60% less electricity compared to your existing electric heating system. You

will also have the capability of achieving a much more satisfactory level of heating throughout your entire house.

*source AgilityEco & Alto Energy



How an Air Source Heat Pump works

2.

This heat is transferred to the water in your home.

1.

The air source heat pump uses a small amount of electricity to take heat from the air.

3.

Stored hot water can be used for showers, bath, and taps.

4.

It will also be sent around to warm your radiators



The Benefits of an Air Source Heat Pump



REDUCED ENERGY USE



LOWER CARBON EMISSIONS



LOW MAINTENANCE, RELIABLE HEATING & HOT WATER ALL YEAR ROUND



Looking after your heat pump

Heat pumps should have a regular annual service to keep them operating safely and effectively, just like any other heating system. The good news is **that a properly installed heat pump is inherently reliable and should give you many years of low cost, low maintenance heating.**

In the unlikely event that your heat pump has a problem in the first 12 months after its installation, our dedicated support team will be on hand to offer advice and arrange a callout as appropriate.

Furthermore, in order to ensure the best experience, the Connected for Warmth programme will provide the **first annual service free of charge.** All you will need to do is contact our service provider on the freephone number or website details

on your heat pump, and they will arrange for an engineer to visit.

After this, as long as you continue to arrange and pay for an annual service your heat pump and central heating system will have a **7 year guarantee.** We can offer a competitive servicing package – please see www.altoenergy.co.uk for details.



Guy M from Oxfordshire:

“The team are very helpful, responsive and technically competent. We are extremely pleased with the heat pump they installed and commissioned for us. It is very quiet and efficient.”



Anya from Suffolk:

“To my amazement (I never really believed it would work) it heated up 250L of cold water in 50 minutes with an outside temperature of two degrees!”

Connected for Warmth is managed by AgilityEco, in partnership with Affordable Warmth Solutions. They are supported by Alto Energy, a specialist in heat pump design and installation.

